AT-RISK PATIENTS
Recognizing the Signs for Potential Wandering and Missing Patients

At-Risk Patients May Exhibit the Following Behavior(s)
• Anxiety/Stress
• Confusion
• Depression
• Hallucinations/Delusions
• Pacing or Exit Seeking
• Restlessness
• Verbalizing Intent to Leave / Worried About Something Outside the Facility

When Communicating With Patients Keep These Points in Mind
• Speak Clearly
• Use a Calm Voice
• Make Visual Cues to Re-Enforce Your Words
• Make Eye Contact
• Get His/Her Attention by Motion or Touch
• Look for Facial Signs of Understanding
• Ask “Yes” or “No” Questions and Use Short Simple Phrases

Actions to Take If You Observe These Signs
Do NOT Leave the Person Alone and Contact Appropriate Medical Staff Right Away!

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